Progressive Tinnitus Management 2.0

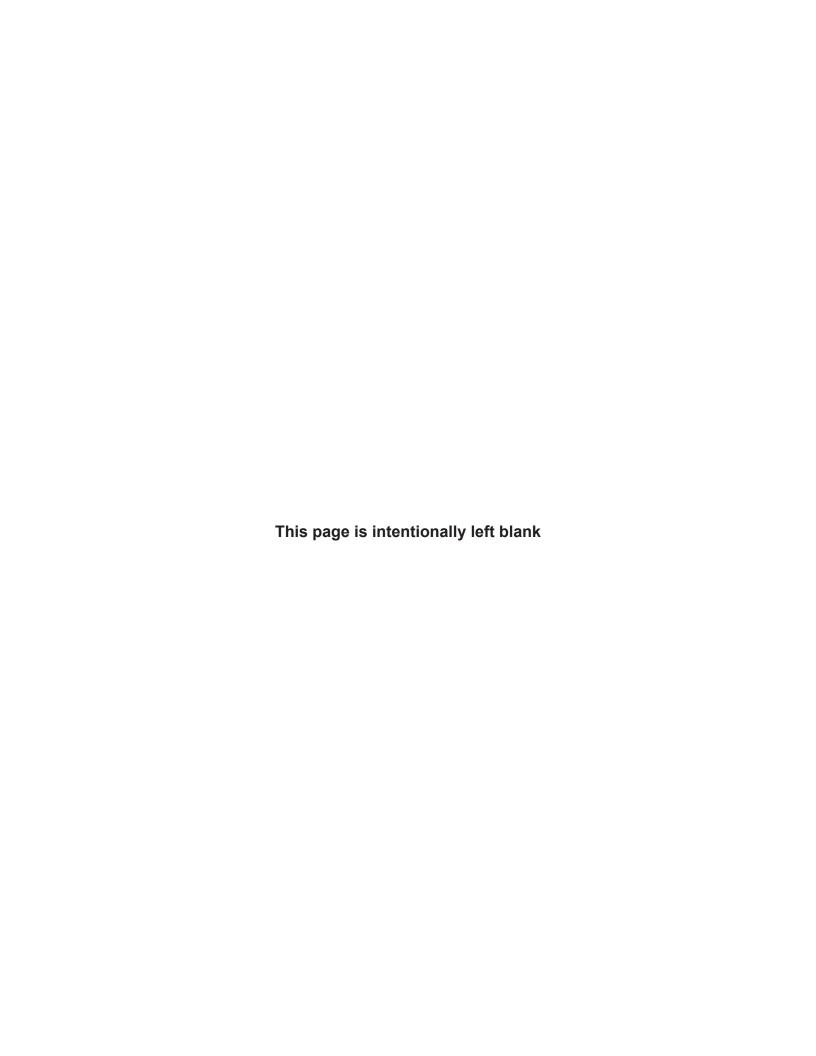


Living Better with Tinnitus Workbook

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Introduction

- Welcome to Progressive Tinnitus Management 2.0: Living Better with Tinnitus. The Progressive Tinnitus management (PTM) 2.0 Living Better with Tinnitus Workbook was adapted from Progressive Tinnitus Management How to Manage Your Tinnitus: A Step-by-Step Workbook, 3rd edition (Henry et al, 2010). This workbook was developed by VA and DoD clinicians as an update to the standardized, evidence-based Progressive Tinnitus Management curriculum (Henry et al., 2015).
- It was designed to be a companion to the PTM 2.0 Living Better with Tinnitus workshops and/or
 as a clinical support tool for clinicians providing tinnitus care. This workbook provides a holistic,
 patient-centered approach to improve quality of life with tinnitus. Emphasis is placed on what
 matters to the Veteran or Service member to motivate them to take action to improve quality of
 life with tinnitus.
- This workbook does not and cannot, provide individual medical advice. The information is not intended to be a substitute for individual medical advice, diagnosis, or treatment by a health care provider. Do not rely on this workbook in place of seeking professional medical advice.
- If you notice any significant change in hearing, tinnitus, or ear-related medical problems, you should contact your primary care provider, audiologist or ENT (Ear, Nose, Throat) physician, as appropriate.
- Please contact an audiologist if you have questions regarding the information contained in this workbook, or if you have questions about tinnitus, hearing loss, or hearing aids.
- If you are a Veteran seeking a claim for service-connected hearing loss or tinnitus, you should contact your VA Regional Office or local Veteran Service Organization (VSO) for information as to how to proceed.

What Can This Workbook Help Me With?

- Living better with tinnitus is the focus of this workbook.
- Tinnitus, hearing problems, and sound tolerance problems sometimes occur together.
- There are also some strategies for hearing and sound tolerance problems. For more information, please ask your audiologist.



Notes			

The problems below are examples of common tinnitus problems.

This workbook contains coping strategies that can help with these kinds of problems.

Tinnitus

- · Tinnitus keeps me from sleeping.
- Tinnitus keeps me from concentrating on reading.
- Tinnitus keeps me from relaxing.
- I can't get my mind off of my tinnitus.

The problems below are examples of common hearing problems. This workbook contains strategies that can help with these problems. You can also check with your audiologist for help with hearing problems.

Hearing

- I can't understand what others are saying in noisy or crowded places.
- I can't understand what people are saying on TV or in movies.
- I can't understand people with soft voices.
- I can't understand what is being said in group conversations.

For help with sound tolerance problems, read "What To Do When Everyday Sounds Are Too Loud" in the appendix of the workbook.

Sound Tolerance

 Sounds are too loud or uncomfortable for me when they seem normal to others around me.*

*If sounds are too loud for you while wearing hearing aids, please tell your audiologist.

These examples are adapted from the Tinnitus and Hearing Survey (Henry et al., 2015).

Is there anything you want to be doing, but aren't doing because of your tinnitus?

Answer:						





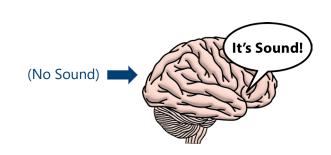




General Information about Tinnitus

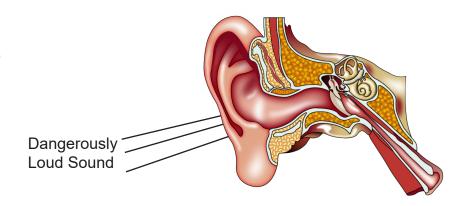
Tinnitus is a ringing, humming, buzzing, or other sound in your head or ears that does not have an outside source.

For it to be considered tinnitus, the sound has to last at least five minutes and happen at least once a week.



Risk Factors for Tinnitus

- Exposure to dangerously loud sound
- Medications that are toxic to the ears
- Medical conditions of the ears
- Injuries to the head and neck
- Certain medical conditions
- Stress and lifestyle factors
- Jaw problems
- Hearing loss
- Ear wax
- Aging



Tinnitus Research

At this time, researchers have not determined the cause(s) of tinnitus and cannot explain:

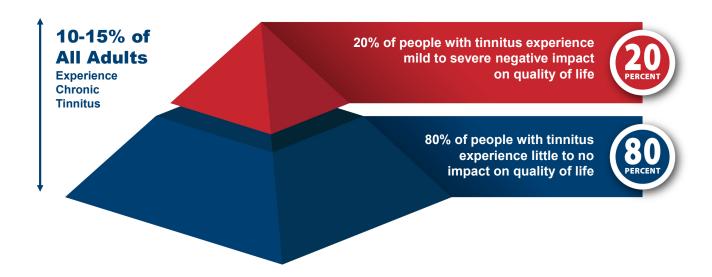
- Why some people develop tinnitus and others who share the same risk factors do not develop it
- Why tinnitus is constant for some, but intermittent for others
- Why tinnitus is bothersome to some, but not to others
- Why tinnitus is perceived as many different sounds such as ringing, buzzing, humming, or combinations of sounds

Tinnitus is NOT the Same for Everyone

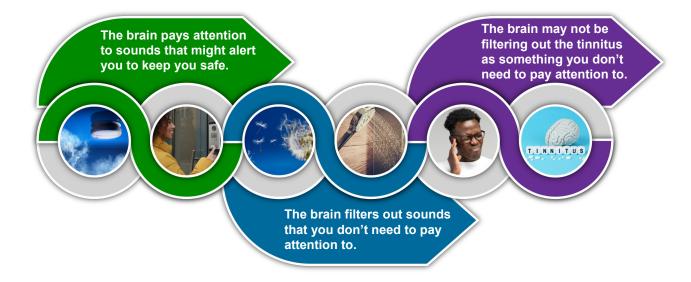
- There is variability in:
 - What it sounds like
 - How often it is noticed
 - · How it impacts your daily life

How Common is Tinnitus?

- You are NOT alone. Tinnitus is VERY common!
- 30-50 million American adults have chronic tinnitus (10-15% of the adult general population)
- · People with normal hearing can also have tinnitus
- People of ALL ages can have tinnitus, even children



Why are some people bothered by tinnitus?



Facts About Tinnitus

- There is no cure yet for tinnitus
- No way to silence tinnitus or to make it quieter
- Scientists are looking for a cure, but it has been challenging
- No research evidence shows that vitamins, supplements, medications or devices do any more than a sugar pill
- Beware of anyone telling you they can cure or quiet your tinnitus

You CAN Feel Better Living With Tinnitus

- There is hope!
- It is possible to live better with tinnitus.
- We will explore coping strategies to help you.

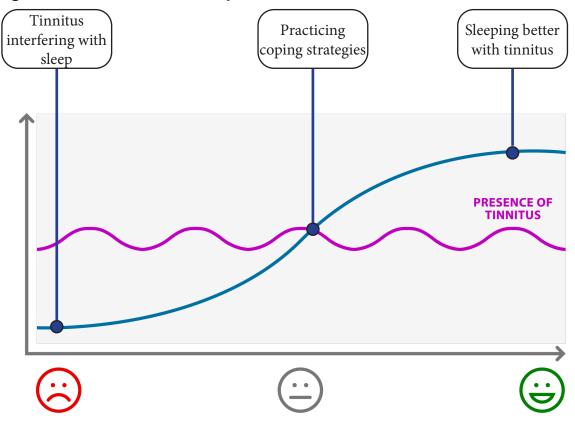
What Does "Living Better with Tinnitus" Mean?

We can't cure tinnitus, but...

We can learn to live better with tinnitus!



Living Better with Tinnitus: Example

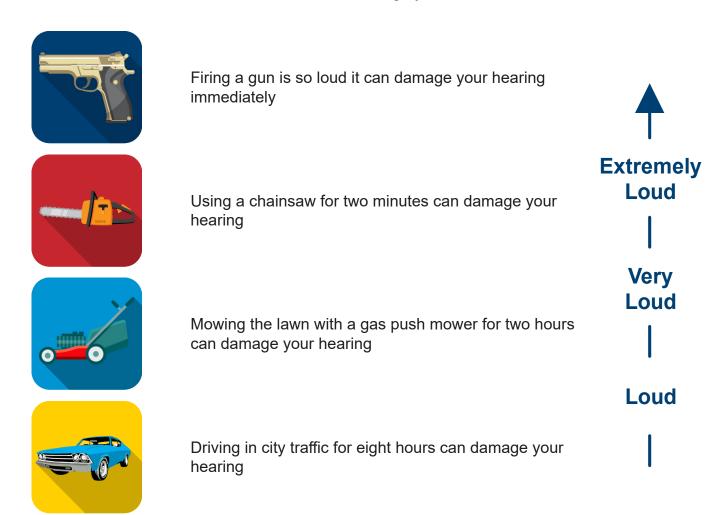


What Can I do Now to Live Better with Tinnitus?

Protect Your Ears From Dangerously Loud Sound

Dangerously loud sound is the most common risk factor for tinnitus and hearing loss in adults.

- However, not everyone who is exposed to dangerously loud sound develops tinnitus.
- The louder the sound is, the faster it can damage your ears.



Earplugs are effective, but only when used properly.

Below is an example of how to properly wear foam earplugs:



- Earmuffs MUST fit snugly around the ears.
- Wearing glasses or a hood under earmuffs will cause them to be less effective.
- If the foam of the earmuffs becomes stiff, it's time to replace them.

IMPORTANT TO NOTE:

Products labeled as noise-cancelling aren't necessarily hearing protection. Be sure that whatever you choose for hearing protection has a Noise Reduction Rating (NRR).



Using Sound to Live Better with Tinnitus



Sound can help you:

- Feel more comfortable
- Do the things you want to do (sleep, relax, concentrate on reading or computer work, etc.)
- Participate in things or activities that are important to you
- Feel better even if your tinnitus doesn't change



Sound can't help you:

- Cover or hide your tinnitus at a safe and comfortable volume
- Make your tinnitus go away
- Change your tinnitus

Hearing Aids

- Hearing aids can help with a hearing problem and with tinnitus.
- Most people say they notice their tinnitus less when they're wearing hearing aids.
- Hearing aids can allow you to hear and communicate more easily, which can:
 - Reduce listening effort and stress
 - Make it easier to have conversations
 - Improve participation in activities that you enjoy
 - Reduce isolation



Living Better with Tinnitus Means Different Things to Different People

Living Better Could Mean:

Sleeping better

Less irritable

More relaxed

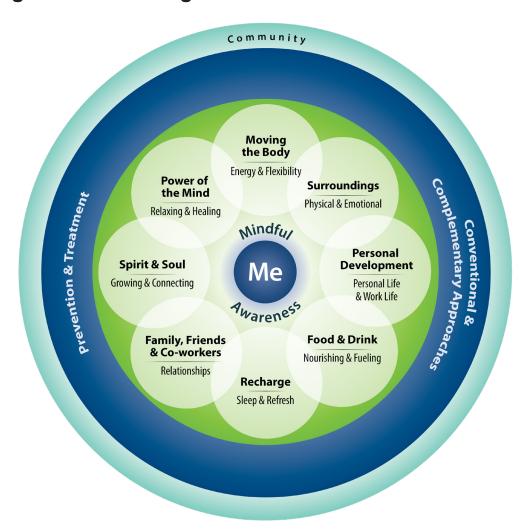
Easier to focus

Less stressed

Improved relationships

What would it mean for you to live
petter with tinnitus?

Improving Your Well-Being



Anything That Improves Your Well-being Can Help You Live Better With Tinnitus

- Health and wellness classes
- Self-care
- Support groups for any condition
- Seeing a therapist to support your emotional well-being

Wellness and Living Better with Tinnitus

Why are we talking about wellness in a tinnitus workshop?

- When it comes to your tinnitus, your overall wellbeing matters.
- If you improve your overall wellbeing, it may be easier to:
 - Cope with your tinnitus
 - Do more of what you want to do
 - Live better with tinnitus
 - Be happier, healthier even if tinnitus does not change

What are Wellness Actions?

- Wellness Actions are healthy activities that contribute to overall health and wellbeing.
- Wellness actions help move you toward better health and doing things that matter to you.
- Wellness Actions can help you live better and healthier even with tinnitus.

What are Some Examples of Wellness Actions?

- Walking
- Dancing
- Practicing relaxation exercises
- Healthy eating
- Learning something new
- Spending time with family and friends
- Spending time outdoors

Manage Chronic Conditions

- Managing chronic conditions is essential in supporting your health and well-being
- · Sleep, PTSD, anxiety, chronic pain, etc. might impact life with tinnitus
 - These don't cause tinnitus, but they are conditions that may contribute to how much other things (like tinnitus) bother you

Take a moment to write responses to the questions below:
How are you doing managing your chronic conditions?
What resources are you using to manage them?
Do you need more resources?

In Conclusion

- Know and manage your risk factors
- Take action to improve your health
 - · Simple daily actions can go a long way!
- Manage your expectations
 - There is no cure for tinnitus, but you can learn to live better with tinnitus

Living Better with Tinnitus: Coping Skills

On the next page, you'll see the Client Oriented Scale of Improvement (COSI) for PTM 2.0. First, there's an example. Then, there's a blank worksheet for you to fill out.

The COSI for PTM 2.0 can be used:

- As a way to check if your quality of life has improved with the use of coping strategies
- To help you focus on what matters to you most
- To help decide if you need more care

The COSI for PTM 2.0 has been adapted with permission from the original NAL COSI developed by Dillon et al (1997).

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This is an example of how to complete the COSI for PTM 2.0.

Client Oriented Scale of Improvement for Progressive Tinnitus Management (PTM) 2.0 Example

Adapted with permission from the National Acoustic Laboratory (NAL) COSI, Dillon et al. 1997.

A)	When does tinnitus affect your life? (Check all that	t apply)	
7.,	Please only choose situations NOT related to having		ople are saying.
V	Falling asleep Waking up in the morning	Focusing on computer work	Focusing on reading Relaxing
	Staying asleep Working quietly at my desk	Focusing on a hobby	Focusing on driving Other
B)	Area(s) of Focus: Which selected area(s) would you like to focus on during the PTM series? Please list them in order of importance.	After completing the PTM series, how are you doing with your area(s) of focus?	D) After completing the PTM series, I am able to engage in my area(s) of focus:
		NOE NO CHEER OF THE WAY OF THE THE PROPERTY OF	HOLD OCOGO TO WELL THE PROPERTURE
	Falling asleep		
	Focusing on a hobby		
	Focusing on reading		
	Relaxing		

Use COSI for PTM 2.0 to identify your focus areas and see how helpful your coping skills have been.

Client Oriented Scale of Improvement for Progressive Tinnitus Management (PTM) 2.0

Adapted with permission from the National Acoustic Laboratory (NAL) COSI, Dillon et al. 1997.

A)	When does tinnitus affect your life? (Check all that apply)				
	Please only choose situations NOT related to having	trouble understanding what other peo	ple are saying.		
	Falling asleep Waking up in the morning	Focusing on computer work	Focusing on reading Relaxing		
	Staying asleep Working quietly at my desk	Focusing on a hobby	Focusing on driving Other		
B)	Area(s) of Focus: Which selected c) area(s) would you like to focus on during the PTM series? Please list them in order of importance.	After completing the PTM series, how are you doing with your area(s) of focus?	D) After completing the PTM series, I am able to engage in my area(s) of focus:		
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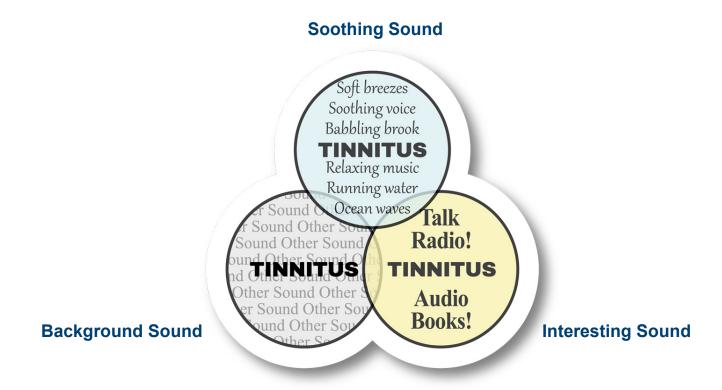
Dillon H, James A, Ginis J, Client Oriented Scale of Improvement (COSI) and its relationship to several other measures of benefit and satisfaction provided by hearing aids. J Am Acad Audiol, 1997 Feb; 8(1):27-43. PMID: 9046067

Living Better with Tinnitus: Using Sound

You can use sound to:

- · Feel more comfortable
- Help you do what you want to do

Types of Sound



Soothing Sound

What is it?

Sound that makes you feel better when you hear it

How can it help?

• By helping you feel more calm, relaxed, and comfortable

When can it help?

Any time



Soothing Sound: Examples

Environmental Sound

- Ocean waves
- Wind chimes
- Insect Sounds
- Any environmental sound that is soothing to you

Music

- Classical music
- New Age music
- Relaxation music
- Slow tempo music
- Any music that is soothing to you

Speech

- Guided relaxation exercises (imagery, deep breathing, etc.)
- Guided meditation exercises
- Any speech that is soothing to you

Any of these examples could be live or recorded.

If you have trouble finding a soothing sound that works for you, see the practice worksheet in the appendix.

Background Sound

What is it?

· Any neutral sound

How can it help?

- By filling in the quiet around you
- By making it easier to do what you want to do (sleep, read, etc.)

When can it help?

Any time



Background Sound: Examples

Environmental Sound

- Fan noise
- Waterfall or fountain noise
- · Traffic noise
- Radio static
- Fish tank noise
- Any environmental sound that is neutral or pleasant

Music

- Classical music
- Guitar or piano music
- New Age music
- Music with lyrics in a foreign language
- "Elevator" music
- Any music that is neutral or pleasant

Speech

- Recorded crowd noise
- Background television or radio
- Any speech that is not interesting to you

Any of these examples could be live or recorded.

If you have trouble finding a soothing sound that works for you, see the practice worksheet on in the appendix.

Interesting Sound

What is it?

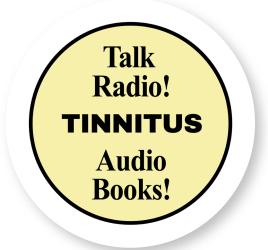
- Sound that keeps your attention
- · Sound that involves active listening

How can it help?

 By helping you shift your attention toward something interesting, something you enjoy, something meaningful

When can it help?

- When you do not need to concentrate on something else
- When you want to relax or sleep



Interesting Sound: Examples

Environmental Sound

- Whale sounds
- Bird calls
- Forest sounds at night
- Any environmental sound that is interesting to you

Music

- Song lyrics
- Various instruments
- Live musical performance
- Any music that is interesting to you

Speech

- A friend's voice
- Talk radio
- Audiobook
- Podcast
- Any speech that is interesting to you

Any of these examples could be live or recorded.

If you have trouble finding a soothing sound that works for you, see the practice worksheet in the appendix.

This is an example of how to complete the Living Better with Tinnitus: Sound Plan Worksheet using Soothing, Background, and Interesting sounds discussed previously.

Sound Plan Worksheet Living Better with Tinnitus: Sound Plan Worksheet Example

1. One situation I want to focus on: Falling asleep

2. Check the type(s) of sound that you will try	3. Write down the sounds that you will try. Be specific! Experiment with different sounds.	4. Write down the devices that you will use. Be mindful of the volume that you will use.	5. Use your sound plan until our next session. How helpful was each sound?	6. Reflections. What did you notice?
Soothing sound Soft breezes Soothing voice Babbling brook TINNITUS Relaxing music Running water Ocean waves	Ocean Sounds	Bluetooth Speaker paired to smart phone		The pattern of the waves on the shore helped lull me to sleep
Background sound Sound Other Sound Sound Other Sound O	Fan	Box fan		I used it during the day and didn't notice my tinnitus as often
Interesting sound Talk Radio! TINNITUS Audio Books!	Television Talk radio Audio books	TV in bedroom Satellite radio or Tablet		Helps most nights Too interesting Made me drowsy

This is the form you will use to develop your plan for using sound to live better with tinnitus.

Sound Plan Worksheet Living Better with Tinnitus: Sound Plan Worksheet

1. One situation I want to focus on:

2. Check the type(s) of sound that you will try	3. Write down the sounds that you will try. Be specific! Experiment with different sounds.	4. Write down the devices that you will use. Be mindful of the volume that you will use.	5. Use your sound plan until our next session. How helpful was each sound?	6. Reflections. What did you notice?
Soothing sound Soft breezes Soothing voice Babbling brook TINNITUS Relaxing music Running water Ocean waves				
Background sound			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Sound Other Sound Other Sou Sound Other Sound O Sound Other Sound Other Other Sound Other So Proceedings of the Sound Other So				
Interesting sound			1	
Talk Radio! TINNITUS Audio Books!				

Living Better with Tinnitus: Pleasant Activities

Pleasant Activities help you live better with tinnitus.

What are Pleasant Activities?

- Activities you enjoy
- Activities you like to do but do not have to do
- Activities that are fully engaging
- Activities where you are "in the zone"
- Activities that energize you

How Do Pleasant Activities Help?

- Can lead to positive actions, thoughts and feelings
- Have pleasant and healthy distractions
- Help you feel better overall
- Help reduce stress
- Have healthy contact with other people
- Improve enjoyment of life with tinnitus
- Improve sense that life is well lived

Why Plan Pleasant Activities in Advance?

- Sometimes we forget to make time for ourselves
- We are more likely to do them if they are planned
- "If you fail to plan, you plan to fail"

How to Plan Pleasant Activities?

Step 1: Make a list of pleasant activities

Step 2: Schedule pleasant activities

Step 3: Do and track the pleasant activities you did

Step 1: Make a List of Pleasant Activities

- Simplify look for simple enjoyable activities
 - That don't need a lot of preparation or money
 - That are within your current budget and abilities
- Don't select activities that are unhealthy or that have a risk of misuse
 - NOT drinking alcohol or using drugs, excess television or screen time, sleeping, or eating

Use this worksheet to brainstorm and generate ideas. These ideas can be used to fill out the "Living Better with Tinnitus Schedule".

Pleasant Activities Brainstorming Exercise

Type of Activity	Example Activity	Activity
Social	Dinner with Friends	
Recreational	Taking dance lessons	
Sporting	Playing golf	
Creative	Writing poetry	
Educational	Taking a history class	
Solitary	A walk in the woods	
Artistic	Painting	
Pampering	Getting a massage	
Musical	Playing the piano	
Interest-Oriented	Collecting old cameras	
Travel	Going to Hawaii	
Food	Baking bread	

Step 2: Schedule Pleasant Activities

- Scheduling pleasant activities makes it more likely that you will actually do them
- Schedule at least one pleasant activity to do over the next week
- Choose activities that you are confident you can do
- It can be the same activity every day or you can choose more than one activity

This shows an example of a schedule with pleasant activities and relaxation exercises. You can also add wellness actions and relaxation exercises to the schedule. You don't have to fill in every space on the schedule.

Living Better with Tinnitus Schedule: Example of Pleasant Activities

Day	Time	Activity	Did I do this activity?	Why or Why Not?
Day 1 <u>Tuesday</u>	AM	Go for a walk with a friend	Yes	I enjoy spending time with my friend
	PM			
Day 2 <u>Wednesday</u>	AM			
	PM			
Day 3 Thursday	AM			
	PM			
Day 4 Friday	AM	Crossword puzzle	Yes	I like to challenge my brain
	PM			
Day 5 Saturday	AM			
	PM			
Day 6 Sunday	AM	Listen to an audiobook on a walk	No	My phone wasn't charged
	PM			
Day 7 Monday	AM			
	PM			

Use this schedule to add at least one pleasant activity or wellness action. You don't have to fill in every space on the schedule. Even adding one new activity is a step in a new direction. Be sure to only schedule what you can realistically do. This is a chance to see if a new coping strategy and/or relaxation exercise works well for you.

Living Better with Tinnitus Schedule

Day	Time	Activity	Did I do this activity?	Why or Why Not?
Day 1	AM		-	
	РМ			
Day 2	AM			
	PM			
Day 3	AM			
	PM			
Day 4	AM			
	PM			
Day 5	AM			
	РМ			
Day 6	AM			
	РМ			
Day 7	AM			
	PM			

Living Better with Tinnitus: Relaxation Exercises

Relaxation exercises help you live better with tinnitus.

Why do they help?

- They help you take a break from stress
- They help you relax even with tinnitus
- They help you think more clearly
- They help you do the things you want to do (sleep, relax, enjoy activities, work, etc.)
- They build skills that will help you feel better over time even though the tinnitus is still there

breathe Relax imagine

How do they help?

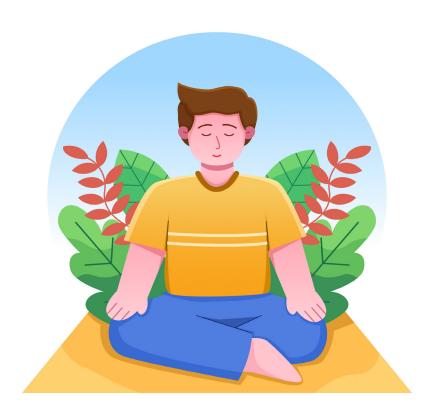
- By slowing down your body
- They slow down your breath and heart rate
- By helping you feel more relaxed and comfortable
- By relieving tension and stress

When should I use them?

- Any time you feel stressed or tense
- Also practice when you are not stressed
 - You can get better at these skills so they'll help you when you need them the
 most.
 - Practicing can help find out which of these relaxation exercises works best for you.

How to Prepare Before a Relaxation Exercise

- Find a place where you won't be disturbed
- · Tell others you need privacy
- Loosen tight clothing or change into comfortable clothes
- If it helps, turn on soothing sound or soft music
- Find a comfortable sitting position. Put your feet flat on the floor or propped up. Place your hands in your lap or on chair arms.



Relaxation Log: Example

This is an example of what a completed log might look like after practicing a few relaxation exercises.

Living Better with Tinnitus: Relaxation Log					
Date	Time of Day	Minutes Practice		Relaxation Rating 010 Not Completely Relaxed Relaxed	
		Deep Breathing	Imagery	Before	After
Feb 5	9:30 am	5 mins	0	1	3
Feb 6	9:00 am	0	8 mins	2	4
Feb 8	9:30 pm	12 mins	10 mins	2	7

Relaxation Log

Use this log to track your relaxation exercises. Even adding one is movement in a new direction.

Living Better with Tinnitus: Relaxation Log					
Date	Time of Day	Minutes Practice		Relaxation Rating 010 Not Completely Relaxed Relaxed	
		Deep Breathing	Imagery	Before	After

Relaxation Exercise #1: Deep Breathing

Follow the "How To Prepare" instructions discussed on Step 1: page 29 breathe Put one hand on your stomach and one on your chest. Relax Notice which hand moves. Move your stomach hand Step 2: more for a deeper breath. imagine Close your eyes or focus on a thing in the room. Step 3: Breathe through your nose for 3 seconds, counting your Step 4: head "one-two-three." Hold that breath for 2 seconds (count "one-two") & Step 5: release the breath for 3 seconds (count "one-two-three"). Step 6: Repeat steps 4 and 5 for five to ten minutes. When you are done, think about where you are, wiggle Step 7: your hands and feet, and open your eyes.



What is Imagery?



- Imagery is imagining you are some place calming and peaceful
- Some people call this their "happy" place
- Choose a place that feels safe to you
- Think about each of your 5 senses to get a good picture of the place:

Sight, Smell, Sound, Touch, and Taste

Relaxation Exercise #2: Imagery

Step 1: Prepare as you would for any relaxation exercise

Step 2: Take several deep breaths and shift toward the peaceful image you chose.

Step 3: As you focus on the peaceful place

- **Imagine** a path you travel on as you journey through your place.
- Imagine what you hear, smell and taste.
- **Imagine** reaching out and touching things around you.
- As you **Imagine** your relaxing place, move deeper and deeper into the image. You should feel calm and peaceful there.
- Notice how your body feels, you will want to return to this feeling next time you do this exercise.



This shows an example of a schedule with pleasant activities and relaxation exercises. You can also add wellness actions to the schedule. You don't have to fill in every space on the schedule.

Living Better with Tinnitus Schedule: Example of Pleasant Activities and Relaxation Exercises

Day	Time	Activity	Did I do this activity?	Why or Why Not?
Day 1	AM	Go for a walk with a friend	Yes	I enjoy spending time with my friend
Tuesday	PM			
Day 2	AM	Practice deep breathing	Yes	It helps me relax
Wednesday	PM	Practice imagery	No	I forgot
Day 3	AM			
Thursday	PM			
Day 4	AM	Crossword puzzle	Yes	I like to challenge my brain
Friday	PM	Breathing and imagery for sleep	Yes	It helps me fall asleep
Day 5	AM			
Saturday	PM			
Day 6	AM	Listen to an audiobook on a walk	No	My phone wasn't charged
Sunday	PM			
Day 7	AM			
Monday	PM			

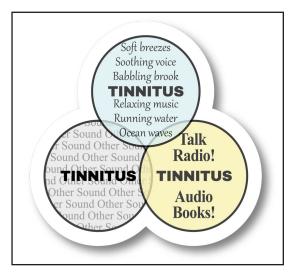
Use this schedule to add at least one relaxation exercise. You don't have to fill in every space on the schedule. Even adding only one relaxation exercise is a step in the right direction. Be sure to only schedule what you can realistically do. This is a chance to see if a new coping strategy works well for you.

Living Better with Tinnitus Schedule

Day	Time	Activity	Did I do this activity?	Why or Why Not?
Day 1	AM			
	РМ			
Day 2	AM			
	РМ			
Day 3	АМ			
	PM			
Day 4	AM			
	PM			
Day 5	AM			
	PM			
Day 6	AM			
	PM			
Day 7	AM			
	PM			

Things to Remember

 You might not notice relaxation exercises helping you right away—that doesn't mean they're not helping you. Keep practicing!



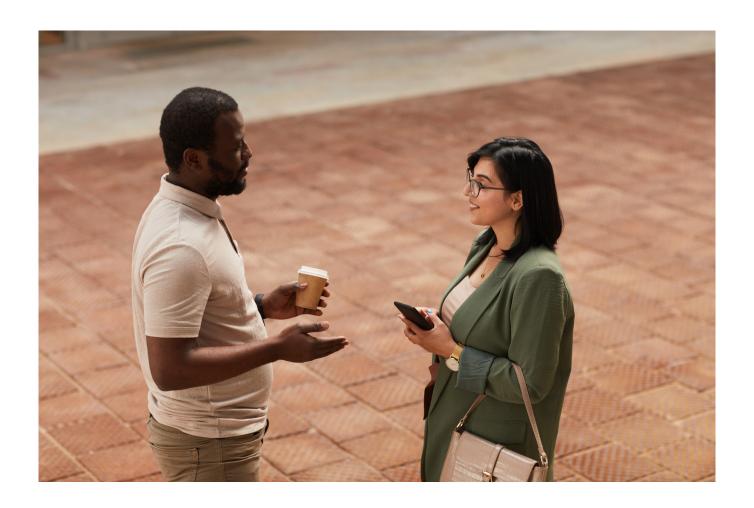
 Increasing pleasant activities over weeks or months can improve your quality of life



 Improving your overall health and wellbeing through health and wellness goals can help you live for what matters



Living Better with Tinnitus: Communication Strategies



Using Good Communication Strategies- Telephones

What can you do if you are struggling to hear on the phone?

SUGGESTIONS:

- Stream cell phone to your hearing aids
- Hold phone over hearing aid not your ear canal
- Ask speaker to slow down
- Repeat back numbers / names
- Captioned phone
- Turn off / turn down competing noise (TV, radio, etc.)

Using Good Communication Strategies- Lectures, Movies, Religious Services, Courthouses, Performing Arts Theaters

What can you do to hear and understand as much as possible when you are in an audience?

SUGGESTIONS:

- Sit up front and in the middle
- Try listening devices, if available
- Read program ahead of time
- Ask if the facility has a loop system (if it does, your audiologist may be able to help you access it)

Using Good Communication Strategies- Restaurants and Dining Rooms

What can you do to hear better in a noisy or crowded restaurant or dining room?

SUGGESTIONS:

- Soft surfaces, lighting, spacing between tables
- Less busy days or times
- Smaller groups
- Preview menu
- Sit away from high traffic areas
- Booth vs. table
- Ask to have music turned down or to be moved away



Wonder if hearing aids might help you? Have hearing aids, but you can't wear them, or they aren't helping?

Contact an audiologist

Here's an example of what a finished communication strategies worksheet might look like.

Communication Worksheet: Example

Why do you want to communicate better?

I want to be able to keep in touch with my family and friends who are important to me.

I want to be able to perform my job without being afraid I will make a mistake because of my hearing loss

If you were able to communicate better, what would that bring into your life?

It would bring less stress because I wouldn't be working so hard to hear and dreading certain situations.

I would be able to enjoy socializing with my friends instead of avoiding them because of my hearing problems.

List strategies to improve communication that you will try in the next week:

I will wear my hearing aids consistently and let people know how much it helps if they face me when they are speaking.

I will also remind family members to come into the same room with me when they want to have a conversation.

I will reduce competing noise, whenever possible.

Use this worksheet to plan how you will communicate. You might want to work on it with someone important to you.

Communication Worksheet

Why do you want to communicate better?			
If you were able to commu	nicate better, what would that bring into your life?		
List strategies to improve	communication that you will try in the next week:		

Living Better with Tinnitus: Balancing Thoughts and Feelings



Living Better with Tinnitus: Balancing Thoughts and Feelings

- Looking closely at our thoughts and making them more balanced can lower stress.
- With practice, you can learn to choose thoughts that:
 - Guide you in the direction you want to go.
 - Help you let go of thoughts that hold you back from moving forward.

Thoughts Affect Feelings

- What you think affects how you feel.
- **Example:** Imagine your friend is late coming to your house for dinner.
- Sometimes your feelings come from your thoughts about the event, not the event itself.

Think about: What kinds of thoughts do I want guiding my life?

Step-By-Step Guide: Balancing Thoughts and Feelings

Use these instructions for the worksheets on page 44-47.

How to use every day:

- Work through the Balancing Thoughts Exercise worksheet.
- Sometimes you can feel better by changing the way you think.
- When you notice unpleasant feelings or things aren't going well, try the Balancing Thoughts Exercise. It might help you feel better.

Step-By-Step Guide: Balancing Thoughts

Step 1: Event Identify what was going on when you started feeling bad. What happened? What was the first thought that came into your mind just before you started feeling bad or upset? You may have had many thoughts just before you **Step 2: Thoughts** started feeling bad. If you had more than one thought, pick the one that made you feel the worst. Step 3: Unpleasant Feeling or Undesired Outcome Write down any bad or upsetting feelings you had or any undesired outcome. Examine the thought you described in Step 2. Our thoughts often have some **Step 4: Evidence For** truth to them, but it may not be the full truth. Write down evidence that the thought in Step 2 is true for each of your situations. Identify evidence that your thought from Step 2 may not be true. You may be able to identify evidence against this thought using Unhelpful Thoughts from **Step 5: Evidence Against** the list. You can have more than one Unhelpful Thought in a single thought. Write this evidence in the "Evidence Against" box. Write down a new more helpful thought about the event. New thoughts should be (1) brief, (2) easy to remember, (3) true to you, (4) apply to your life, and **Step 6: New Helpful Thought** (5) *helpful*. This step requires a lot of practice to feel more natural. Sometimes it helps to say statements that apply to many things. As you practice, pay attention to how you feel when you have a new, helpful **Step 7: Pleasant Feeling** thought. Look at the Unhelpful Thought from Step 2. Think of a time in the future when **Step 8: Picture Yourself in the Future** you might have that thought again. Look at the Helpful Thought from Step 6. Picture yourself in the future having the Helpful Thought from Step 6 instead.

This shows how to balance your thoughts. Use this worksheet to help you balance your thoughts about tinnitus.

Step-By-Step Guide: Balancing Thoughts Worksheet

Steps	Example	Your Situation
Step 1: Event	My tinnitus isn't getting better	
Step 2: Thoughts	"Why can't anyone help me?"	
Step 3: Unpleasant Feeling or Undesired Outcome	Feeling helpless, frustrated, angry, and screamed at my kids	
Step 4: Evidence For	I've been to so many doctors and still have tinnitus	
Step 5: Evidence Against	I fell asleep easily last night. Maybe using sound is helping me even if my tinnitus is not getting any quieter	
Step 6: New Helpful Thought	"I probably can't make my tinnitus quieter. Even so, I can find ways to feel better even if the tinnnitus doesn't change'	
Step 7: Pleasant Feeling or Desired Outcome when you have the new thought	Feeling happier, a little more hopeful, spent more time with my child and learned something new.	

Step 8: Picture yourself in the future. Think of an event in the future when you might have the unhelpful thoughts again. Picture yourself thinking the helpful thought instead.

Balancing Your Thoughts and Feelings: Examples

Unhelpful Thought Pattern

Examples of Unhelpful Tinnitus Thoughts

Corrected, more Helpful Thought

All-or-nothing thinking: Viewing only two categories, like black or white.

"If my tinnitus is loud when I wake up my whole day is ruined."

"Even if my tinnitus annoys me, I can still have a good day."

Over-simplifying: Viewing one bad event as an unchanging pattern.

"I can't relax because of tinnitus."

"Sometimes tinnitus stops me from relaxing, but other times I can relax."

Filtering out the positive: Focusing on a negative detail while ignoring positive ones.

"I couldn't enjoy my vacation because of my tinnitus."

"Despite my tinnitus, I enjoyed seeing the Grand Canyon on vacation."

Jumping to conclusions: Assuming you know what others think or expecting a bad outcome without facts.

"Since there is no cure for tinnitus there is nothing that can be done."

"I tried using soothing sound last night and it was easier to fall asleep."

Underestimating: Thinking things are less important than they are, like your success or others' faults.

"I must use a fan to fall asleep. I'll never learn to deal with my tinnitus." "I've learned to sleep better with tinnitus.

It may not go away, but I can keep
finding ways to feel better."

Assuming the worst: Believing something is much worse than it is, also known as "catastrophizing."

"Tinnitus will ruin my life."

"My tinnitus will probably always be there, but I can still do worthwhile things with my life"

Emotional thoughts: Believing your emotions reflect reality, as in "I feel it, so it must be true."

"I feel all alone, so no one knows what I am going through."

"There are people who understand my experience (i.e. other people who have tinnitus)."

'Should' statements: Rigid beliefs of how things/people should be, causing guilt/anger. Includes "must" & "ought."

"I shouldn't have to deal with tinnitus in the best years of my life." "Tinnitus isn't what I expected when I retired, but I am finding ways to enjoy myself."

Labeling: Attaching a bad label to yourself or others

"I can't deal with my tinnitus so I'm a weak person."

"Living with tinnitus is hard, but I can learn how to cope like anyone else."

Balancing Your Thoughts and Feelings

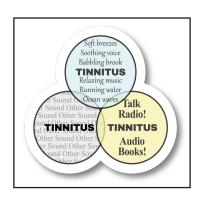
Steps	Example	Your Example
Step 1: Event	My tinnitus isn't getting better	
Step 2: Thoughts	Why can't anyone help me?	
Step 3: Unpleasant Feeling or Undesired Outcome	Feeling helpless, frustrated, angry and screamed at my kids	
Step 4: Evidence for	I've been to so many doctors and still have tinnitus	
Step 5: Evidence Against "I fell asleep easily last night. Sound might be helping, even if my tinnitus isn't quieter."		
Step 6: New Helpful Thought	"I probably can't make my tinnitus quieter. Even so, I can find ways to feel better even if the tinnitus doesn't change."	
Step 7: Positive feeling or outcome with the new thought	Feeling happier, a little more hopeful. Spending more time with my child learning something new	

Step 8: Picture yourself in the future. Think of an event in the future when you might have the unhelpful thoughts again. Picture yourself thinking the helpful thought instead.

Practice at Home

- Using Sound
- · Planning Pleasant Activities
- Relaxation Exercises
- Health and Wellness Skills
- Balancing Thoughts and Feelings

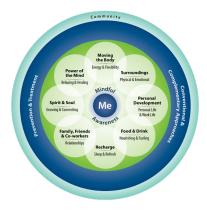
golf, write, walk
Pleasant
activities
dance, paint



breathe

Relax

imagine







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Here's an example of what a finished Living Better with Tinnitus Favorites worksheet might look like. Add the skills that work for you to the Living Better with Tinnitus Favorites worksheet

Living Rotter with Tinnitus Favorites: FXAMPLE

iving be	ttei wii	iii iiiiiitas i avoittesi EXAIIII EE	Comments
Using Sound			
Soft Invoces Soothing voice Building trace	Sound 1	Sound machine with waves	I will wear hearing aids
Badding levole TINNITUS Reacong music Sound Other Sound Other Sound Radio!	Sound 2	Fan	during the day to help me
TINNITUS TRANSITUS Audio Bookst	Sound 3	Music	hear better.
Pleasant Activitie	s		
golf, write, walk	Activity 1	Morning Walks	I will schedule pleasant
Pleasant activities	Activity 2	Crossword Puzzles	activities to remind me to do
dance, paint	Activity 3	Breakfast with friends on Thursdays	them.
Relaxation			
breathe	☐ Deep Breathing		I will make a habit of
Relax			practicing relaxation
imagine	☐ Other	strategies	
Other helpful stra	tegies:		
PTSD support gr	oup and Whole	Health insomnia group	I will look for wellness
			opportunities
-			

Use this worksheet to keep a list of your most helpful coping skills.

Living Better with Tinnitus: Favorites Comments **Using Sound** Sound 1 Sound 2 Sound 3 Pleasant Activities golf, write, walk Activity 1 Pleasant Activity 2 activities dance, paint Activity 3 Relaxation breathe ☐ Deep Breathing Relax ☐ Imagery imagine Other ____ Other helpful strategies:

Appendix

Tinnitus Resources

Tinnitus and Hearing Survey

What to Do When Everyday Sounds Are Too Loud (Not related to using hearing aids)

Soothing Sound Activity

Background Sound Activity

Interesting Sound Activity

References

Acknowledgements

Tinnitus Resources

NCRAR: https://www.ncrar.research.va.gov/ClinicianResources/index.asp

DOD website for Tinnitus: https://www.hearing.health.mil/Education/Tinnitus

National Institute on Deafness and Other Communication Disorders: https://www.nidcd.nih.gov

Mobile Apps: https://mobile.va.gov

Whole Health Resources: https://www.va.gov/wholehealth

Breathing, Meditation, Mindful Movement, & Guided Rest: https://www.veteransyogaproject.org/practice

National Institutes of Health (NIH): https://clinicaltrials.gov

Check out the iPhone or Android App Stores: Nature Sounds, Relaxation, and Wellness Apps







Tinnitus and Hearing Survey

A. Timesidan	No, not a Problem	kes, a small Problem	Kes, a moderat	Yes, a big Problem	Yes, a very big	
A. Tinnitus Over the last week, tinnitus kept me from sleeping.	0	1	2	3	4	
Over the last week, tinnitus kept me from concentrating on reading.	0	1	2	3	4	<u>m</u>
Over the last week, tinnitus kept me from relaxing.	0	1	2	3	4	Grand Tota
Over the last week, I couldn't get my mind off of my tinnitus.	0	1	2	3	4	Gre
		Total	of each o	column		
B. Hearing						
Over the last week, I couldn't understand what others were saying in noisy or crowded places.	0	1	2	3	4	
Over the last week, I couldn't understand what people were saying on TV or in movies.	0	1	2	3	4	_
Over the last week, I couldn't understand people with soft voices.	0	1	2	3	4	Grand Total
Over the last week, I couldn't understand what was being said in group conversations.	0	1	2	3	4	Gra
		Total	of each o	column		
C. Sound Tolerance						
Over the last week, sounds were too loud or uncomfortable for me when they seemed normal to others around me.*	0	1	2	3	4	
If you responded 1, 2, 3, or 4 to the statement above	'e:					
Please list two examples of sounds that are too loud or uncomfortable for you, but seem normal to others:						
*If sounds are too loud for you while wearing hearing aids, please tell your audiologist.	For office	use only	(II):	м 🗆 н [□NS □P	\Box N

Instructions for Using the Tinnitus and Hearing Survey

Sections A and B

The four items in the **A** (**Tinnitus**) **subscale** describe <u>common problems</u> with tinnitus that are unrelated to <u>hearing problems</u>. The four items in the **B** (**Hearing**) **subscale** describe <u>common hearing problems that</u> <u>would not be caused by tinnitus</u>. Step-by-step instructions for using the THS to collaboratively determine if intervention for tinnitus is desirable and appropriate are provided below. **With the patient's filled-out THS in view:**

- 1. Explain that intervention for tinnitus can help with the problems in Section A
- 2. Explain that intervention for tinnitus would not help with any of the problems listed in Section B
- 3. Describe what would be required to engage in the tinnitus intervention that is offered (logistics, cost. etc.)
- 4. Be available to answer questions or concerns about the tinnitus intervention that is offered, or about tinnitus in general
- 5. Allow the patient to decide whether or not to engage in the intervention

Use of cut-off scores to determine candidacy for an intervention for tinnitus is strongly discouraged as it promotes decision making that does not take into account all of the factors in a patient's life. The most effective use of the THS is as a tool to quickly and efficiently separate hearing problems from tinnitus problems, which then allows the clinician to describe the available interventions relative to the specific problems the patient is experiencing. The patient can then decide if any of the interventions being offered are a good match for their lifestyle, and for problems they wish to address.

Section C

Sound tolerance problems are often reported by patients with tinnitus. The <u>two items</u> in the **C** (**Sound Tolerance**) subscale can be used to assist the clinician in developing an <u>initial impression</u> regarding the <u>existence</u> and <u>type</u> of sound tolerance problem. **Item 1** is used to screen for the <u>existence</u> of a sound tolerance problem. Any answer other than zero indicates some level of difficulty with tolerating sound.

Item 2 is intended to elicit <u>examples</u> from the patient (that the clinician will discuss with the patient) to: (1) ensure the patient really is experiencing a sound tolerance problem (and not something else); and (2) inform the clinician's opinion regarding the type of sound tolerance problem.

<u>Examples for Item 2</u> that would suggest the patient <u>may not</u> have an abnormal reaction to sound include: (1) sounds that would be too loud for <u>anyone</u> (e.g., gunfire, nearby siren); (2) general annoyance to certain sounds that seem <u>intrusive</u> or that <u>break concentration</u> (e.g., background office noise, baby crying, dog barking, dentist drill, etc.); (3) complaints from hearing aid users who are only having trouble tolerating sounds that are commonly <u>problematic for hearing aid users</u> (e.g., silverware or dishes clanking, paper rustling).

After discussing the examples, if it appears the patient does have trouble tolerating sounds that most people can tolerate well, then the clinician will form an initial impression about whether the sound tolerance problem appears to be <u>hyperacusis</u>, <u>misophonia</u>, <u>noise sensitivity</u>, <u>phonophobia</u>, <u>or some combination of these conditions</u>. Use the definitions below to guide your impressions as you talk through the patient's examples.

Hyperacusis = physical discomfort caused by sound at levels that are comfortable for most people. With hyperacusis, <u>all</u> sounds are uncomfortable once they reach a certain loudness level, which varies from person to person with hyperacusis. The source of the sound is irrelevant—when *any* sound reaches a certain level, it is uncomfortably loud. Hyperacusis is almost always a bilateral condition. There is a strong association between hyperacusis and tinnitus.

Misophonia = emotional reactions to sound. With misophonia, it is <u>not the loudness of a sound</u> that causes discomfort (as is the case with hyperacusis). Rather, it is an <u>emotional reaction to the sound</u> that causes it to be experienced as uncomfortable. It is common for a person with misophonia to find particular sounds to be uncomfortable at a relatively low level, but to find other sounds at the same level to be acceptable. Trigger sounds most typically involve those made by the mouth or nose, such as chewing, breathing, lip-smacking, crunching, sniffing, coughing, and swallowing. Other sounds people make can trigger reactions, such as

repeated clicking of a ballpoint pen, typing, and foot tapping. Trigger sounds can include any sound in the environment that causes emotional reactions.

Noise sensitivity = general reactivity or discomfort (annoyance or feeling overwhelmed) due to a perceived noisy environment. Like misophonia, noise sensitivity is not driven by the intensity level or perceived loudness of sounds in the environment. People with noise sensitivity are typically most comfortable in a quiet environment. Noise sensitivity is highly prevalent in people who have experienced a traumatic brain injury (TBI). It is also associated with PTSD, depression, anxiety, and autism spectrum disorder.

Phonophobia = fear that a sound may occur that will result in discomfort, pain, or anxiety, or that will exacerbate an existing auditory disorder. Phonophobia does not pertain to negative reactions to sounds (as for hyperacusis, misophonia, and noise sensitivity), but rather the anticipatory fear that sound will be uncomfortable for any reason. Any of these sound tolerance conditions can cause a person to become phonophobic. People with phonophobia often do not want to venture outdoors because of the unpredictable nature of sounds in the outdoor environment. It would be common for a person with phonophobia to wear earplugs and/or earmuffs when outdoors (and indoors when away from the home).

"For office use only (II)" refers to <u>Interviewer's Impressions</u> as to whether/not the person has a sound toleranceproblem.

- **M** would be checked if **M**isophonia was suspected.
- H would be checked if Hyperacusis was suspected.
- **NS** would be checked if **N**oise **S**ensitivity was suspected.
- P would be checked if Phonophobia was suspected.
- If None of these conditions is suspected, then N would be checked.
- It is OK to check more than one condition—any condition that is suspected should be checked.

What to Do When Everyday Sounds Are Too Loud (Not related to using hearing aids)

Bill Smith is bothered by **everyday sounds**. (This problem is sometimes called **hyperacusis**.) Kitchen sounds and the vacuum cleaner are too loud for him. He is bothered by road noise when he drives. It seems like everything at church is too loud. What should Bill do? Believe it or not, being around more sound can make things **better!** And, staying away from sound can make his problem **worse!** What??? He should add **more** sound??? Keep reading and we'll explain...

There are three things you can do if everyday sounds are too loud for you.

- 1. Keep yourself surrounded with sound that is comfortable for you.
- 2. Listen to sounds that you enjoy as often as you can.
- 3. Only wear hearing protection when you really need to.

1. Keep yourself surrounded with sound that is comfortable for you.

Why should I keep myself surrounded with sound? Let's start by thinking about your eyes and how they adjust to light. Imagine sitting in a dark movie theater and then going outside into the daylight. Everything seems brighter to you than it does to people who were not sitting in the dark. Your eyes had adjusted to the dark and now they have to readjust to the daylight.

Your ears adjust to sound like your eyes adjust to light. If you stay away from sound, your ears will slowly adjust to the quiet. After a while, everyday sounds will seem louder and harder to tolerate. Avoiding sound will only make the problem worse.

If you keep yourself surrounded with sound, your ears will readjust. It will slowly become easier for you to tolerate everyday sounds. You should only use sounds that are comfortable for you. It usually takes at least a few weeks of being around sound for this change to happen.

How do I keep myself surrounded with sound? You can use any sound that is not annoying (the sound can be either neutral or pleasant). Here are some ideas:

- Listen to music at a comfortable level
- · Listen to radio shows
- Play recordings of nature sounds
- Keep a fan running
- Use a tabletop water fountain

Another choice: Some people wear small instruments in their ears that make a "shhh" sound. These instruments are called *in-the-ear noise generators or maskers*. Your audiologist can tell you more about them.

2. Listen to sounds that you enjoy as often as you can.

Why should I listen to sounds that I enjoy as often as I can? We just talked about the problem of everyday sounds being too loud (hyperacusis). Many people also have another problem. They just don't like certain sounds, but not because they are too loud. (This problem is sometimes called misophonia.) If you don't like certain sounds, you should make a point of listening to sounds that you enjoy. Spending time enjoying sound can help you get better at tolerating everyday sounds that you don't like.

3. Only wear hearing protection when you really need to.

Why should I use ear protection only when I really need to? When everyday sounds seem too loud, some people start using ear protection all the time. Remember that avoiding sound will make the problem worse. Only use ear protection when sounds are dangerously loud or uncomfortably loud. As soon as the sound around you is at a safe and comfortable level, take the ear protection off. The goal is to wear ear protection only when needed.

Use earplugs or earmuffs only when:

- Sounds around you are uncomfortably loud
- · You are around dangerously loud sounds like:
 - Lawn mowers
 - Loud concerts
 - Power tools
 - Guns
 - Etc.

Is there any research?

Yes. In 2002 Formby, Sherlock, and Gold¹ studied sound tolerance.

- There were two groups of people:
 - 1. One group wore earplugs for two weeks
 - 2. The other group wore in-the-ear sound generators (maskers) that make a "shhh" sound
- After two weeks:
 - The people who wore earplugs could tolerate less sound than before
 - The people who wore sound generators could tolerate more sound than before
- This study showed that:
 - · Adding sound makes it easier to tolerate sound
 - Staying in quiet makes it harder to tolerate sound

Bottom line

If everyday sounds bother you:

- Surrounding yourself with comfortable sound will help
- Avoiding sound will make the problem worse

How long does it take?

It can take weeks or months for your ears to adjust.

Talk to your audiologist if you have any questions.

¹Formby C, Sherlock LP, Gold SL (2002). Adaptive calibration of chronic auditory gain: Interim findings. In R. Patuzzi (Ed.), Proceedings of the VIIth International Tinnitus Seminar (pp. 165-69). Crawley: University of Western Australia.

SOOTHING SOUND ACTIVITY

		4.
ı	nstri	ictions:

- 1. Turn on a sound that you think will be soothing.
- 2. Adjust the volume until you find the level that is most soothing to you (not loud!).
- 3. While you listen to the sound, determine how soothing the sound is to you, even with tinnitus:
 - Not soothing at all
 - Slightly soothing
 - Moderately soothing
 - Very soothing
 - Extremely soothing
- 4. Try a variety of sounds that you think will be soothing.

5.	What sound did you try?	How soothing was it for you?	

Your Notes:

BACKGROUND SOUND ACTIVITY

Instructions:

- 1. Turn on a background sound as you go about your daily activities.
- 2. Adjust the volume to a noticeable level for you, but not loud.
- 3. While listening to the sound, notice how much easier it is to focus on what you want when here is a background sound.
- 4. Make sure to try different sounds.

5.	vvnat sound did you try?	vvnat did you notice?

Your Notes:

INTERESTING SOUND ACTIVITY

1	nstri	ICT:	\cap n	C.

- 1. Listen to a sound that is interesting to you.
- 2. Adjust the volume at a comfortable level for you (not loud!).
- 3. Choose the percentage of attention focused on that interesting sound:

Attention focused on the interesting sound:

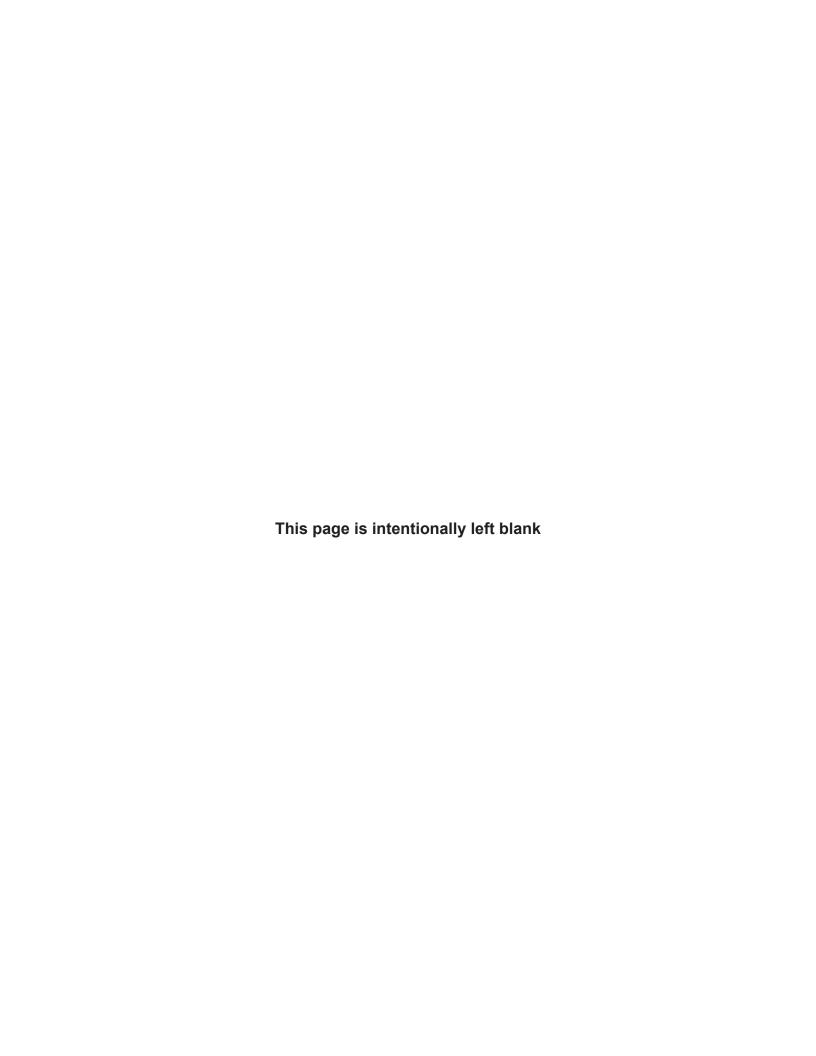


4. What sound did you try?

What was percentage of attention on that sound?

5. Make sure you try different sounds that are interesting to you.

Your Notes:



References

Henry, J. A., Griest, S., Zaugg, T. L., Thielman, E., Kaelin, C., Galvez, G., & Carlson, K. F. (2015). Tinnitus and hearing survey: a screening tool to differentiate bothersome tinnitus from hearing difficulties. American journal of audiology, 24(1), 66–77. https://doi.org/10.1044/2014_AJA-14-0042

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Acknowledgements

PTM 2.0 Workbook:

Author:

Tara Zaugg, Au.D.

Idalisse Martinez. Au.D., FAAA, ABA CH-TM

Catherine Edmonds, Au.D., CCC-A, ABA CH-TM

Marie-Christine Goodworth, Ph.D.

Paula Myers, Ph.D., CCC-A

Elizabeth Lima, Ph.D.

Cynthia Wilson, M.S., OTR

Acknowledgments:

James A. Henry, Ph.D.

Caroline Kendall, Ph.D.

Michele Spencer, Au.D., CCC-A, CH-TM

LaGuinn Sherlock, Au.D., CCC-A, ABA CH-TM

Laurel Alstott. Au.D.

Jenifer Beck, Au.D.

Veterans Healthcare Administration (VHA) Institute for Learning, Education and Development (ILEAD)