HOW TO ORDER: Orderinig procedures...

1. Log into the VA TMS



2. Use the Search Catalog box to find the product. You can search using title keywords or by the F re-order number.



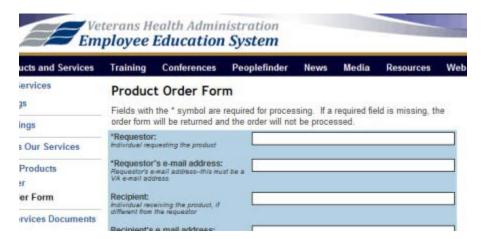
3. Click on the item you want in the search results.



4. Note the re-order number (see green arrow) and click on the triangle next to Related Documents (see red arrow). Then, click on the "Order this Product" option.



5. Fill out the form that appears and submit it.



Hints:

- Don't use symbols when searching in the TMS.
- Remember that the F re-order numbers always are in the format of F60###. These are the only numbers we can use to place an order for you.
- F re-order numbers are found at the end of the item description in TMS (see step 4).
- ALL required fields on order form must be completely filled out in order for us to fill your order.
- You can contact the **EES Distribution team** at any time with questions.

Note.

- With rare exception, we place product orders with 24-48 hours.
- Orders ship from the distribution center in 3-5 business days after we receive the orders.
- The order addressee will receive an e-mail from UPS.com when the order has been shipped. The e-mail includes the tracking number.
- There is no cost to the customer for placing these orders.

These instructions in PowerPoint format